

GowringsVersa Mobility Warranties Explained

Whether new or used your vehicle started life as a standard car or van and was then converted to make it a wheelchair accessible vehicle (WAV).

This means that it is covered by a warranty on the base vehicle (provided by the vehicle manufacturer) and a warranty on the conversion (provided by the converter).

The terms of the vehicle warranty will depend on the make of your vehicle. Please refer to the manufacturer's handbook for further details.

The terms of the conversion warranty are outlined below.

You will see that we have split the section into different headings depending on whether your vehicle was supplied new, or used or whether you bought it yourself or via the Motability scheme.

Please refer to the heading appropriate for your vehicle. If you are in any doubt please do not hesitate to contact us on 0345 608 8020, option 3.

For all warranties provided, the cover is subject to the maintenance requirements of the conversion components.

For non-Motability customers, it is the responsibility of the owner/keeper to arrange and pay for maintenance of equipment in line with manufacturer recommendations.

If you require assistance in arranging maintenance of conversion components please do not hesitate to contact us on 0345 608 8020, option 3.

Non- Motability New Vehicles

The conversion element of the vehicle is supplied by GowringsVersa Mobility with a 3 year warranty. Please refer to appendix 1 for details of conversion components covered by this warranty.

This warranty begins from the date of registration.

Non- Motability Used Vehicles – Retail and “Not for Profit” Business customers

GowringsVersa Mobility Approved used vehicles will be supplied with a 24 month warranty from date of delivery. The base vehicle warranty is provided by the RAC and should be contacted as per your warranty paperwork which was supplied on delivery.

The conversion element of the vehicle is provided directly by GowringsVersa Mobility.

Please refer to appendix 1 for details of conversion components covered by this warranty.

Please refer to appendix 2a or 2b for further details of the base vehicle components covered by this warranty. Details of the level of cover your vehicle has been supplied with can be found on your RAC warranty paperwork.

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Non-Motability Used Vehicles – Rent or Reward Business customers

GowringsVersa Mobility Approved used vehicles supplied to “rent or reward” customers will be supplied with a 6 month warranty which covers the whole converted vehicle. This warranty starts from the date of delivery and is supplied by GowringsVersa Mobility.

New Vehicles on the Motability Scheme

For any issues with new vehicles on the Motability scheme please contact GowringsVersa Mobility on 0345 608 8020, option 3.

Nearly New Vehicles on the Motability Scheme

For any issues with nearly new vehicles on the Motability scheme please contact GowringsVersa Mobility on 0345 608 8020, option 3.

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